

DREAM



NEWS

THE DREAM GROUP NEWSLETTER

▪ Reg. No. CDGP 678 ▪ Issue No. 65 ▪ January 2017



Message from the President & CEO



As we start the new Financial Year, it is important that our focus remains with sustainability and quality, this proves to deliver business growth time and time again.

Great news that QZS have successfully retained contracts with Lulu Hypermarkets, Arcapita and Royal College of Surgeons in Ireland (RCSI) despite intense competition in the market. Well done to everyone concerned!

Our Corporate Governance Audits yielded high scores for our Internal Companies averaging 92.37% of our targets.

Investment in staff training, safety and delivering quality service to our customers is always our priority. Ten staff from QZS has successfully completed Scaffolding Training Course.

I trust you find this month's issue interesting and look forward to advising you more of the exciting times in Dream Group in the coming months.

Mr. Jamal Alkooheji
President & CEO

BUSINESS UPDATES

QUICK ZEBRA SERVICES "RENEWAL OF CONTRACTS"

In the month of December 2016, multiple contracts for QZS has been renewed by Clients, including Lulu Hidd, Lulu Zinj, Arcapita and Royal College of Surgeons in Ireland (RCSI). It is a great indication that the customers are happy with the services provided, thus delivering business sustainability.



Dream Group "Investors in People"

With the view to ensure a safe working practice and promote 100% customer satisfaction, Scaffolding Training Course was attended by 10 (ten) delegates from Quick Zebra Services. The training was conducted in-house by TUV Nord Middle East on 20 & 21 December 2016. All have successfully passed the training.



"OCCUPATIONAL HEALTH & SAFETY FORUM"

Health & Safety committee held the 57th monthly Health & Safety Forum to continuously monitor each Divisions performance in delivering Health & Safety to all of our staff.



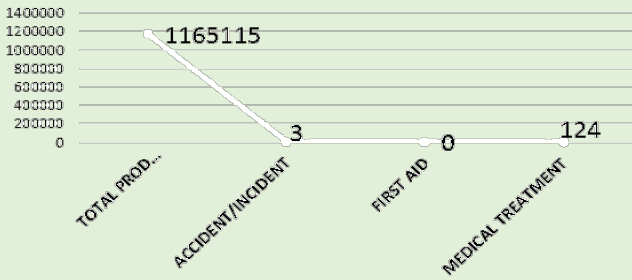
Dream Group Corporate Governance "Company Audit"

The Company Audit for Q4-2016 were completed within all concerned Divisions. The final results by each division are as follows:

QZS - 91.18% PSS - 88.24%
EFM - 92.31% One Call - 96.77%
I Pest Control = 93.33%

Average Score achieved by the Group in Q4-2016 is **92.37%**.

**HEALTH & SAFETY STATISTICS REPORT
Q4-2016**



TOOLBOX TALKS

Toolbox Talk Trainings were conducted by Health & Safety officers to various Divisions: Quick Zebra Services, I Pest Control, Protect Security Services and Dream Readymix discussing topics regarding Work at Height, Manual Handling, Accident Reporting, etc.



QZS - BIA



QZS – ENMA MALL



PSS-SMC



DREAM READY MIX

EMPLOYEES OF THE MONTH: December 2016

Quick Zebra Services : Nima Kadel

Protect Security Services : Mohammed Yusuf Morad

GROUP EMPLOYEE OF THE MONTH: December 2016



Congratulations to Mr. Mohammed Yusuf Morad from the CEO and GGM for achieving the Group Employee of the Month, for Outstanding Services and hard work/dedication in his role as Security Supervisor with Protect Security Services.

**COMPANY PROFILE OF
THE MONTH**



Executive Facility Management (EFM) is one of the Kingdom's leading FM providers in collaboration with our Cleaning Division – QZS, Security Division – PSS, and Maintenance Division – One Call and TEMCO.

The EFM Team uses their extensive experience to organize and supply a complete range of support services to effectively maintain and manage the properties in both public and private sectors.

With EFM, our clients can focus solely on their business, leaving the new care responsibilities safely in our hands.

Services Provided are:

- Fire Systems & Safety
- High Quality Professional Cleaning
- Security Services
- Property Maintenance
- Pool Maintenance
- Grounds Maintenance and Landscaping

Our Clients includes:

- Abdulla Plaza
 - J View Properties
 - EZ Park
 - New Souk Building
 - Salmaniya Pearl Building
- + Plus various private clients

“We always provide services with Understanding, Knowledge and Focus on Customer Satisfaction”

Contact us:

Tel: (+973) 1782-6092

Fax: (+973) 1781-1244

Email: efm@dreamgroup.bh

Website: www.executive-fm.com



Coming Soon!..

- **Major New Contracts in the Pipeline**

**For More Information – Tel no.: (+973) 1770 0211 Fax no.:(+973) 1770 4111 P.O. Box 15166, Kingdom of Bahrain
E-mail: info@dreamgroup.bh Website: www.dreamgroup.bh**